Epicor Automation Studio

Powered by Workato

EPICOR

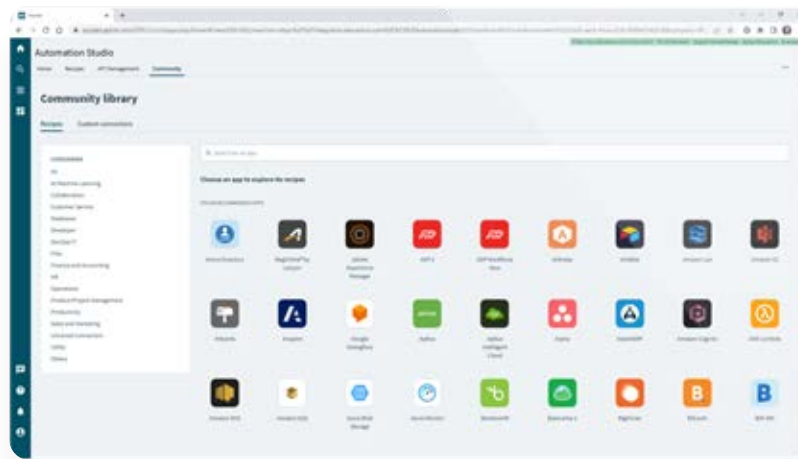# Integrate your Epicor products and automate your workflow send-to-end across your apps, data, and teams.

The Integration Problem

By not implementing integrations, employees at enterprise organizations can't access the data theyneed in the apps they use every day, such as Salesforce, ADP, and ServiceNow. This creates data silos, where employees are forced to: search for data across apps, re-enter data several times, and constantly context-switch across applications to accomplish tasks.

"Automation Studio solves a real need that we have in our growing business which is the ability to connect other systems quickly and easily to our instance of Epicor."

David Holm, President | Kiski Precision Industries, a wholly owned subsidiary of Aerotech, Inc.

Empower Your Citizen Integrators

• App Marketplace with 1,000+ Connectors

• Social Community with 400,000+ Recipes

• Low Code/No Code

The Challenges of Integration

A viable integration solution requires more than just transporting single data objects across applications. It requires multi-step processes with business logic, workflow capabilities, one-to-many or many-to-one data mappings, and more.

Some of the issues we see with integration solutions today:

• Powerful integration products are oriented toward technical users, while citizen integrator products sacrifice capability for usability.

• Adding new, complex integrations can involve long implementation times, spanning months, while new apps are coming online much faster than that.

• Integration platform products are relatively high cost, sometimes costing more than the applications being connected.

• IT needs visibility into the integration processes. Where necessary, it should be possible for IT and business users to collaborate in creating and managing integration solutions.

Bridge the Business/IT Gap

- Automation Studio is an intelligent automation tool embedded in Epicor that makes it viable for business users to act as citizen developers and integrators in collaboration with IT for governance:

- Cloud platform for elastic, serverless operation

- Covers all use cases for all departments

- Self-service access to connectors and recipes

Connect Epicor to 1,000+ External Apps

- Modern robotic process automation(RPA) combines fit-for-purpose technologies such as APIs for robust and reliable interactions with modern systems, parsers for leveraging information from documents or images, and scraping technologies for web sites and older systems.

- Embedded Epicor connector forexternal apps, as well asinternal app-to-app

- Connector selections for everydepartment

"By 2025, more than 75% of the midsize, large and global organizations will establish integration strategy empowerment teams to support collaborative integration, up from 40% in 2021."

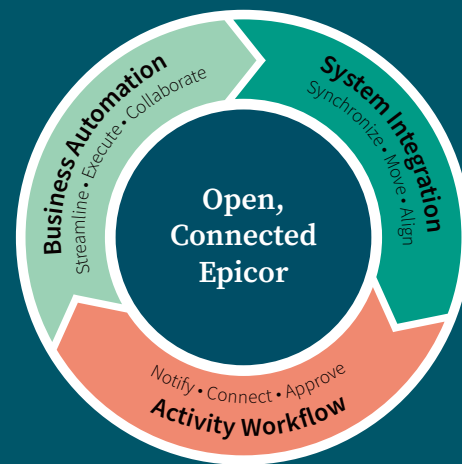Gartner® Report: "Ensure Your Integration Strategy Supports Modern Integration Trends,"
Published February 23, 2021

Harness Crowdsourced AI

A recipe is an automation consisting of a trigger and one or more resulting actions. Automation Studio uses machine learning (ML)to analyze the 400,000+ available community recipes and make recommendations when you are building your own recipes.

- Published recipes are opensource and available for ML analysis and for you to reuseand adapt.

- Recommends next steps in the recipe based on work done by others in similar recipes.

- Intelligent Design

- Quick Enablement

- Low Code/No Code

- Cloud Ready

Less work. More flow.

Automation Studio, powered by Workato, addresses integration and automation issues with an enterprise-class integration tool that can be governed and monitored by IT, but that also offers the ease of use and low barrier to entry expected from consumer applications.

Digital Transformation at the Heart of New Business Models

Automation Studio excels in how it incorporates 3rd platform technologies so necessary for modern digital transformation:

- **Cloud:** Workato is the first low-code/no-code cloud native version of an enterprise integration platform, disrupting legacy solutions in the integration space.

- **Big Data:** Cloud integration enables parsing and collecting data from Big Data sets in the cloud, such as weather and traffic, consumer buying behavior and other business insights.

- **Social:** The Automation Studio Community gives access to 400,000+ published recipes that you can use and adapt.

- **Mobile:** All major SaaS-based mobile apps have connectors in Automation Studio.

"[Our] workforce increased to about 43%, but my service desk team didn't increase at all. It remains the same. That gives you another view of scalability."

Head of Enterprise End-user Services & Experience | Software Company (Workato Customer)

EPICOR

We're here for the hard-working businesses that keep the world turning. You're the companies that make, move, and sell the things we all need. Trust Epicor to help you do business better. Your industry is our industry, and we understand you better than anyone. By working hand-in-hand, we get to know your business almost as well as you do. Our innovative industry solution sets are carefully built to fit your needs and respond flexibly to your fast-changing reality. We accelerate ambitions, whether you want to grow and transform, or simply become more productive and effective. That's what makes us the essential partner to the world's most essential businesses.

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